

Power Outage Action Plan

Prepare now for a winter outage. Keep this plan with your emergency supplies and identify a safe place to go if your home loses heat or essential power.

Before the power goes out

- ☐ Charge phones and power banks. Set out flashlights, spare batteries and a battery radio. Use flashlights instead of candles.
- ☐ Keep seven days of household supplies, including food, drinking water and pet supplies. Check propane and other heating supplies before storms.
- ☐ Register for SCE outage alerts and local emergency alerts. Keep contact numbers on paper.
- ☐ If you rely on powered medical equipment or refrigerated medicine, arrange backup power and a relocation plan with your provider or pharmacist.

During an outage

- ☐ Report the outage to SCE at **1-800-611-1911**. Check **sce.com/outages-safety** for status. Restoration times are estimates.
- ☐ Keep refrigerator and freezer doors closed. Without power or another cold source, refrigerated perishables are safe for up to **4 hours**. A closed full freezer holds food for about **48 hours**, or **24 hours** if half full. Never taste food to test safety.
- ☐ Use portable generators outdoors, more than **20 feet** from your home, doors, windows and vents, with exhaust directed away. Never use them in a garage. Use working battery-backed carbon monoxide alarms.
- ☐ Never heat your home with a gas oven, charcoal grill or outdoor cooking equipment. Never plug a generator into a wall outlet.
- ☐ Stay at least **100 feet** from downed power lines and anything touching them. Call **911**, then SCE. Check on neighbors when safe.

Your household backup plan

Safe place to stay: _____

Person to call and phone: _____

Backup power or medical equipment plan: _____